

Pensioner Services Online Access Number Request Form

Who should use this form

Use this form if you are a MilitarySuper Pension Recipient and you wish to request a new or replacement Access Number.

Where to submit this form

Fill in all your details and post it to (No stamp required):

MilitarySuper
Reply Paid 244
PO Box 22
Belconnen ACT 2616

or fax to **(02) 6272 9618**

Alternatively you can call a customer service representative on the number set out below. Please have your ComSuper Reference Number ready when you call.

Access Number

Use your Access number on our Pensioner Services Online page to:

- update your contact details
- view your pay details and history
- maintain or change your BSB and bank account details.

Further online services will be added in the future.

Privacy

The information provided on this form, together with details of benefit entitlements, may be released to other Commonwealth agencies under the provisions of the *Privacy Act 1988*.

ComSuper also monitors and evaluates its performance against the standards set out in the Service Charter and the standards set by the MSB Board. To continually improve our service we have commissioned an independent firm to assess our performance against those standards. For this purpose your name, address and telephone number may be passed to this firm to undertake random surveys. These surveys may take the form of a telephone survey or a written request for your feedback, should you choose to participate. If you do not want your contact details passed to this firm, please put a cross in the box at **Question 6** of the application form. The information will not be used for any other purpose and the commissioned firm are required to protect all details collected under the provisions of the *Privacy Act 1988*.

Need more information?

MilitarySuper and DFRDB are administered by ComSuper. If you need more information or help to complete this application please:

Visit

Unit 4 Cameron Offices
Chandler Street
Belconnen ACT 2617

Phone

1300 006 727
for the cost of a local call

Mail

PO Box 22
Belconnen ACT 2616

Fax

(02) 6272 9617

Internet

www.militarysuper.gov.au

Email

members@enq.militarysuper.gov.au

Disclaimer

IT IS IMPORTANT YOU KNOW – THIS DOCUMENT CONTAINS GENERAL ADVICE OR INFORMATION ONLY

Any financial product advice in this document is general advice only and has been prepared without taking account of your personal objectives, financial situation or needs. Therefore, before acting on any such general advice, you should consider the appropriateness of the advice, having regard to your own objectives, financial situation or needs. You may wish to do so with or without the assistance of a licensed financial advisor.

Pensioner Services Online Access Number Request Form

PART A

Your details

1. Service number
2. Salutation Mr Mrs Ms Miss Other
- Surname
- Given name(s)
3. Date of birth

D	D	/	M	M	/	Y	Y	Y	Y
4. Address

SUBURB	STATE	POST CODE
5. Your signature

SIGNATURE	Date signed																				
	<table style="display: inline-table; border-collapse: collapse;"> <tr> <td style="border: 1px solid black; width: 20px; text-align: center;">D</td> <td style="border: 1px solid black; width: 20px; text-align: center;">D</td> <td style="border: none; padding: 0 5px;">/</td> <td style="border: 1px solid black; width: 20px; text-align: center;">M</td> <td style="border: 1px solid black; width: 20px; text-align: center;">M</td> <td style="border: none; padding: 0 5px;">/</td> <td style="border: 1px solid black; width: 20px; text-align: center;">Y</td> <td style="border: 1px solid black; width: 20px; text-align: center;">Y</td> <td style="border: 1px solid black; width: 20px; text-align: center;">Y</td> <td style="border: 1px solid black; width: 20px; text-align: center;">Y</td> </tr> <tr> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: none;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: none;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> </tr> </table>	D	D	/	M	M	/	Y	Y	Y	Y										
D	D	/	M	M	/	Y	Y	Y	Y												
6. I do not want my contact details passed to a commissioned independent research firm for the purpose of participating in research on the service provided by ComSuper.

END FORM

DISCLAIMER Any financial product advice in this document is general advice only and has been prepared without taking account of your personal objectives, financial situation or needs. Therefore, before acting on any such general advice, you should consider the appropriateness of the advice, having regard to your own objectives, financial situation or needs. You may wish to do so with or without the assistance of a licensed financial advisor.