

Access number request/update contact details/ online preferences

Who should use this form?

Use this form if you are:

- a MilitarySuper Contributing Member, or
- a MilitarySuper Preserved Member

If you wish to:

- request a new or replacement Access Number
- change or update your residential address details
- change or update your email address details
- choose your online preferences.

Where to submit this form?

Fill in all your details and post it to:

MilitarySuper
Reply Paid 244
PO Box 22
Belconnen ACT 2616
(No stamp required)

or fax to (02) 6272 9617

Alternatively you can call a customer service representative on the number set out below.

Access Number

To obtain a new confidential Access number:

- contact our Customer Service Centre on **1300 006 727**, or
- cross the “Access Number” box overleaf and post to MilitarySuper.

Use your Access number on our Member Services Online page at www.militarysuper.gov.au to:

- project your potential superannuation benefit using the i-Estimator
- view and print your latest Member Statement
- update your contact details

Further online services will be added in the future.

Change of Address

To change your address:

- contact our Customer Service Centre on **1300 006 727**, or
- cross the “update my contact details” box overleaf and post to MilitarySuper, or
- email your new and old address details to members@enq.militarysuper.gov.au.

Online preferences

To choose to receive your Member Statement online and/or ‘Member Updates’ via email:

- contact our Customer Service Centre on **1300 006 727**
- cross the “I want to receive my statement online” box overleaf and post to MilitarySuper and/or
- cross the “I want to receive information by email where possible” box overleaf and post to MilitarySuper.

Member Statement online - To select this preference you must have an Access Number and provide a current email address. We will send a notification email when the statement is available online.

Information by email - To select this preference you must provide a current email address. You will continue to receive a hard copy member statement unless you select ‘my Member Statement online’.

